FACTS

WHAT DOES QUEENSTOWN BANK OF MARYLAND DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- account transactions and checking account information
- payment history and transaction history

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Queenstown Bank of Maryland chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Queenstown Bank of Maryland share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

410-827-8881 or go to www.queenstownbank.com

What We Do	
	ation from unauthorized access and use, we use with federal law. These measures include computer I buildings.
information? • give us your contact information • provide account information	vals from your account or open an account mation or provide employment information
creditworthiness affiliates from using your sharing for nonaffiliates to	rday business purposes - information about your information to market to you

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. • Queenstown Bank of Maryland has no affiliates.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. • Queenstown Bank of Maryland does not share with nonaffiliates so they can market to you.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Queenstown Bank of Maryland doesn't jointly market.

Other Important Information

At no time will Queenstown Bank employees ask customers to disclose their personal identification number (PIN) or passwords used by the customer to access their accounts.